Santa's Stash Competition Terms, Conditions and Privacy Notice: Jacaranda and LottoStar

1. General:

1.1. In addition to the standard LottoStar Terms and Conditions ("Ts&Cs"), which can be found at https://lottostar.co.za/terms-and-conditions, the Promotional Ts&Cs, available at https://lottostar.co.za/terms-and-conditions/promotional, and the Jacaranda Standard Terms and Conditions for Competitions available at https://www.jacarandafm.com/winold/general-rules/ the below Ts&Cs also apply to the Santa's Stash Competition (the "Competition") conducted by Jacaranda on behalf of LottoStar. In these terms "these Terms and Conditions" mean the Santa's Stash Competition Terms and Conditions set out in this document, including the Privacy Notice in clause 3.

1.2. Any person who enters the Competition acknowledges that the Terms and Conditions set out herein shall be binding on them.

1.3. **"Entrant"** means a person who has submitted a complete and valid entry to the Competition. "**Participant"** means an Entrant who is called by Jacaranda and personally answers the call, to participate in the Competition. "**Winner"** means a Participant who has successfully won a prize, subject to verification and compliance with these Terms and Conditions. "**Contestant**" means an Entrant, Participant or Winner, as the context requires.

1.4. LottoStar will not accept Competition entries that:

1.4.1. are automatically generated by a computer/robot;

1.4.2. are completed by third parties or in bulk;

1.4.3. have been altered, reconstructed, forged or tampered with;

1.4.4. provide fraudulent, inaccurate or incorrect information, and/or

1.4.5. are incomplete.

1.5. The Competition is only open to persons who are 18 years of age or older. Entrants are required to be in possession of a valid South African Identity Document.

1.6. The Competition is not open to any directors, employees, agencies, prize sponsors or contractors of LottoStar, or Jacaranda or any person directly or indirectly involved in the organisation or running of the Competition, or their immediate family members.

1.7. The Competition (consisting of 8 days) will take place on Jacaranda on weekdays only, airing between 06h00 and 19h00, from 2 December 2026 to 11 December 2026.

1.8. Contestants will have the opportunity to win additional money if they have placed a valid bet through their own LottoStar account at www.lottostar.co.za (i.e., if they are an "active LottoStar Player") as defined in clause 2.7 below ("**Player Status**").

1.9. To participate in the Competition, listeners are prompted via on-air advertising to visit the station Competition page or the direct landing page Competition URL: http://jac.lottostar.co.za/ LottoStar banners will direct listeners to the Competition landing page. Here they will be required to fill in and submit the following: the answer to the Competition question (*name one game that you can bet on at Lottostar.co.za*), name, surname, ID number, mobile number, email address and accept the Terms and Conditions as well as the Privacy Notice.

1.10. Multiple entries are not permitted.

1.11. LottoStar does not accept any responsibility if Winners are not able to take up the prize.

1.12. Participants agree that LottoStar and Jacaranda may use their name, voice, image and town of residence, and may record and broadcast their call with Jacaranda, to announce any Winner of the Competition and for any other reasonable and related promotional purposes. Furthermore, any Contestant may be required to have their details disclosed on radio and have their image appear on television, social media, the internet or in printed publications. Contestants further agree to participate in any reasonable publicity required by LottoStar.

1.13. In terms of the provisions of the Financial Intelligence Centre Act 38 of 2001 ("FICA"), Winners will need to furnish LottoStar with a copy of their identity details (valid South African identity document), proof of residence in the nature of a statement/invoice of account (rendered by a City Council or a bank in the case of mortgaged property) and proof of bank account details (the aforementioned statements/proof shall not be older than 3 (three) months). All documents must be furnished within 5 (five) days of the request for the documents. Should any Winner/s fail to comply with the provisions of FICA, within the time specified, then LottoStar shall be prohibited from paying the prize money to the Winner and the prize money will be forfeited, in which event clause 1.21 will apply.

1.14. Should a Contestant hold a LottoStar betting account, all FICA (Identity Document, proof of banking details, and proof of residence) documentation must accurately reflect the information provided on the Contestant's LottoStar account, including full names, surnames, banking details and ID numbers. Any discrepancies will

result in a forfeiture of the Contestant's winnings. Should a Contestant not hold a LottoStar betting account, all such documentation must accurately reflect the information provided in the Entrant's entry. The bank account into which any prize is to be paid must be held in the Winner's own name.

1.15. Entrants must answer their own phone when Jacaranda calls. If the call is not answered by the actual Entrant or if the call is not answered at all, such Entrant will not be entitled to be a Participant.

1.16. The prize is not transferable and is non-negotiable.

1.17. Participants indemnify and hold LottoStar, Jacaranda and their respective promotional partners, directors, employees, their agents ("the Indemnified Parties") harmless against any and all liability pertaining to any damage, cost, injuries and losses of whatsoever nature and howsoever arising (whether direct or indirect) as a result of their participation in the Competition and related events activities and the use of any prize monies, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of privacy, or any claims in terms of POPIA.

1.18. LottoStar reserves the right to suspend, amend or cancel the Competition at any time, if deemed necessary in its sole opinion, or if circumstances arise outside of its control and, shall not be liable in any way whatsoever to Entrants or Participants in such event for any cause of action whatsoever.

1.19. Entrants of this Competition understand and expressly agree that LottoStar may provide their Personal Information to Jacaranda for purposes of the execution of the Competition, allocation and/or distribution of prizes.

1.20. A Winner shall only be confirmed once a Participant has complied with clauses 1.13 and 1.14 and LottoStar and/or Jacaranda have confirmed this in writing. Prizes will be paid by electronic funds transfer into the Winner's own South African bank account within 15 (fifteen) Business Days (i.e. excluding public holidays and weekends) after the Winner has complied with clauses 1.13 and 1.14 and the verification contemplated in clause 2.3 has been completed.

1.21. If any Winner is disqualified from the Competition or forfeits a prize, LottoStar reserves the right to select an alternative Winner (if possible) in the same manner as the original Winner and such selection will be subject to these Terms and Conditions.

1.22. If an Entrant is contacted, for any reason whatsoever, prior to the live on-air moment, such Entrant's LottoStar Player Status cannot be changed. An Entrant's Player Status will be determined from LottoStar's records as at the time of Jacaranda's first call to that Entrant, as recorded by Jacaranda (the "Status Time"). For the avoidance of doubt, an Entrant must be an "active LottoStar Player" as defined in clause 2.7 to win any additional monies (if applicable).

1.23. By entering the Competition, Entrants warrant that all information submitted in their entries is true, accurate and complete in every respect. LottoStar reserves the right to verify any information contained in an entry and/or eligibility to enter the Competition. LottoStar reserves the right to disqualify any Contestant where any information is found to be fraudulent, inaccurate or incorrect. If an Entrant's identity number or name is entered incorrectly, for any reason whatsoever, and LottoStar cannot verify the Player Status of a Participant, such Participant will not be eligible for any additional winnings that may be applicable.

1.24. By entering into the Competition, Entrants expressly acknowledge that they have read these Santa's Stash Competition Terms and Conditions and the Privacy Notice before entering the Competition and that they understand and thereby agree to these Santa's Stash Competition Terms and Conditions and Privacy Notice.

1.25. The Entrant agrees that participating in the Competition and his/her acceptance and/or use of a prize or any aspect thereof is at his/her own risk.

1.26. Any violation or attempt to violate any of these Terms and Conditions or any of the other terms referred to in clause 1.1 will result in the immediate disqualification of the Contestant.

1.27. LottoStar may disqualify a transgressor from entering into any other LottoStar competitions, for a period deemed appropriate by LottoStar Management.

1.28. The Charity for the Competition will be Good Morning Angles ("**the Charity**").

1.29. In the event of any conflict between these Terms and Conditions and any of the other terms and conditions referred to in clause 1.1, these Terms and Conditions prevail. The Jacaranda Standard Terms and Conditions for Competitions apply only to the extent that they are not inconsistent with any of the foregoing.

1.30. The Competition is not open to, and no prize (including any money bag value) will be paid to, any person who at the time of entry or at any time before payment of the prize:

1.30.1. is registered on the national register of excluded persons or any provincial register of excluded persons;

1.30.2. has self-excluded, or is subject to a cool-off, time-out or similar responsible betting restriction, on a LottoStar account; or

1.30.3. holds a LottoStar account that is suspended, closed, restricted or under investigation for fraud, bonus abuse, money laundering or any breach of the LottoStar Ts&Cs.

1.31. If, as a result of any human, technical or administrative error (including any statement made by a Radio Presenter or by any employee of Jacaranda or LottoStar, any incorrect allocation or revealing of a money bag value, or any broadcast, telephony or system failure), a person is informed that they have won a prize or an amount to which they are not entitled under these Terms and Conditions, that person will not be entitled to that prize or amount. LottoStar's records, including the record of money bag allocations, will be final and binding.

1.32. Any collusion between an Entrant and any employee or contractor of LottoStar, Jacaranda, or any attempt to manipulate the selection of Participants or the outcome of the money bag game, will result in disqualification and forfeiture of any prize.

1.33. LottoStar's decision on any matter relating to the Competition, including eligibility, Player Status and the interpretation of these Terms and Conditions, is final, subject only to applicable law. These Terms and Conditions are governed by the laws of the Republic of South Africa. If any provision of these Terms and Conditions is found to be invalid or unenforceable, it will be severed and the remaining provisions will remain in full force.

2. Santa's Stash

2.1. Execution moments will take place on Jacaranda on weekdays only, airing between 06h00 and 19h00, from 2 December 2026 to 11 December 2026.

2.2. A selected Entrant who answers their phone in accordance with clause 1.15 becomes a Participant and will win a cash prize as follows:

2.2.1. If the Participant is not an active LottoStar Player (as defined in clause 2.7) as at the Status Time, the Participant will win R10 000 (ten thousand Rand);

2.2.2. If the Participant is an active LottoStar Player (as defined in clause 2.7) as at the Status Time, the Participant will win R20 000 (twenty thousand Rand) plus the value of the money bag finally held by the Participant in terms of clause 2.4.

2.2.3. The Participant will only receive one prize, either in accordance with clause 2.2.1 or 2.2.2 and cannot win both prizes. The maximum total prize payable to any one Participant is R270 000 (two hundred and seventy thousand Rand).

2.2.4. LottoStar will donate to the Charity the amount determined in accordance with clause 2.6.

2.3. The Radio Presenter will ask the Participant whether they have placed a bet on LottoStar on or after 27 November 2026 (i.e., whether the Participant is an "active LottoStar Player" as defined in clause 2.7 below). Player Status will be determined solely from LottoStar's records as at the Status Time, and those records prevail over any answer given or statement made on air. Only if the Participant is an active LottoStar Player will they stand the chance to win additional monies, if any. The winning of additional monies, if any, shall be subject to verification by LottoStar against its records.

2.4. The Competition consists of 16 (sixteen) money bags that each contain a value between R5000 and R250 000. The Participant is asked what money bag they would like to select for the Competition, after the Participant has selected a money bag, the Radio Presenter will also select a money bag. Once both the Participant and the Presenter have chosen their money bags the Radio Presenter will reveal the amounts in all of the remaining 14 (fourteen) money bags, without revealing the values in the two selected money bags. The Participant is then asked if they would like to switch the money bag they selected with the Radio Presenter's money bag. The Participant's decision regarding whether to keep or exchange their money bag with the Radio Presenter shall be final and binding. Subject to clauses 2.2, 2.5 and 2.7, and these Terms and Conditions, the Participant will win the value contained in the money bag held by the Participant after that decision. If the Participant does not make a decision within the time stipulated by the Radio Presenter, or if the call is disconnected and cannot be re-established within 2 (two) minutes, the Participant will be deemed to have kept the money bag they originally selected.

2.5. If the Participant is not an active LottoStar Player for purposes of the Competition (as is defined in clause 2.7 below) they will be invited to play the money bag game for illustrative purposes only, to see what they could have won had they been an active LottoStar Player, and they will not be entitled to any additional monies. Subject to all terms and conditions, an illustrative game does not entitle the Participant to any amount other than the prize in clause 2.2.1, irrespective of any statement made on air.

2.6. The value donated to the Charity will always be the higher of the values contained in the two money bags held by the Participant and the Radio Presenter at the conclusion of each game (including an illustrative game in terms of clause 2.5), irrespective of the Participant's selection.

2.7. For the purposes of the Competition an "active LottoStar Player" is defined as a person who has made at least a single paid bet, through their own LottoStar account at www.lottostar.co.za on or after 27 November 2026. For the avoidance of doubt, a free bet (including a Freebie, Free Spins/Money, Promo Credit purchase or any bet placed other than using Play Credits (real money)) does not constitute a bet for the purposes of being considered an active LottoStar Player. The LottoStar account must be held in the Participant's own name, be fully verified and in good standing, and must not be subject to any restriction contemplated in clause 1.30.

2.8. The Competition will take place on the following dates:

- 2 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);
- 3 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);
- 4 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);
- 7 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);

- 8 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);
- 9 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);
- 10 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above);
- 11 December 2026 x up to 4 guaranteed Winners of R10 000 or R20 000 plus a chance to win up to R250 000 if the player is an active LottoStar Player (as is defined in clause 2.7 above).

3. Privacy Notice and the Processing of Personal Information

3.1. For purposes of this Privacy Notice **"Customer(s)"** means any natural person(s) with whom LottoStar has concluded a relationship or may in future conclude a relationship, as well as any Entrants who enter in the Competition.

3.2. "**Processing**" means any operation or activity or any set of operations, whether or not by automatic means, concerning Personal Information/Personal Data, including:

3.2.1. the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation or use;

3.2.2. dissemination by means of transmission, distribution or making available in any other form by electronic communications or other means; or

3.2.3. merging, linking, blocking, degradation, erasure or destruction. For the purposes of this definition, "Process" has a corresponding meaning.

3.3. To enter the Competition, Entrants will be required to:

3.3.1. provide LottoStar with the Personal Information requested by the LottoStar through functionality on the Competition URL: http://jac.lottostar.co.za/; and

3.3.2. consent to the Processing of their Personal Information for the purpose(s) identified in these Competition Terms and Conditions.

3.4. Entrants must provide correct and up-to-date Personal Information, as required by LottoStar pursuant to each engagement with LottoStar via the relevant Competition URL: http://jac.lottostar.co.za/ or Marketing Channels and allow LottoStar to Process such Personal Information in terms of applicable law, including the Protection of Personal Information Act 4 of 2013 ("POPIA").

3.5. By engaging as an Entrant in the Competition, LottoStar will in effect be processing the Personal Information provided by the Entrant from time to time.

3.6. LottoStar undertakes to process any Personal Information in accordance with POPIA and in a manner which promotes the constitutional right to privacy, retains accountability and Data Subject participation.

3.7. The Entrant/s hereby acknowledge that by participating in the Competition, LottoStar will be Processing their Personal Information, and the Entrant/s specifically consent to the LottoStar Processing any Personal Information which is collected through the Competition for purposes of not only adjudicating the Competition, but also for purpose(s) of marketing LottoStar's products and services to the Entrant/s.

3.8. The Entrant/s, by part taking in the Competition, expressly consents to their Personal Information to be Processed for the following purposes:

3.8.1. to share the Entrant/s Personal Information with the LottoStars employees, contractors, agents, affiliates or Jacaranda for the purpose of undertaking the Competition;

3.8.2. to provide or manage any information and services requested by the Entrant/s in general and in his/her capacity as a Customer of LottoStar (if applicable);

3.8.3. to help LottoStar to identify Entrant/s when they engage with LottoStar via the relevant Competition URL: http://jac.lottostar.co.za/;

3.8.4. to (if applicable) allocate unique identifiers to Entrant/s for the purpose of securely storing, retaining and recalling their Personal Information from time to time;

3.8.5. to enable LottoStar to market their products and/or services to Entrant/s;

3.8.6. to transfer Personal Information to any Third Party in order to enable LottoStar to market their products and/or services to Entrants;

3.8.7. to transfer Personal Information across the borders of South Africa to other jurisdictions;

3.8.8. to allow such Entrant/s to register with LottoStar as a Customer;

3.8.9. to correspond directly or indirectly with Entrants for purposes of their participation in the Competition and any allocation of prizes; and

3.8.10. to identify other products and services which might be of interest to the Entrant/s as well as to inform them of any products and services.

3.9. The consent terms contained in this clause 3 shall apply to all Entrants into the Santa's Stash Competition.